

Chargeback Credit Memo Request Form

Date: 10/30/2019 Chargeback Case #: CB1901041

Credit Memo Amount: \$2,014.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 29273762 29272942 29272943 Cust. PO #: 1127037 7855440 7855440

Check #: 1761824 Invoice #: 29273762 29272942 29272943

AR Ref #: 12143057

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Packaging

Detailed Description: Mdse not placed in own polybag/ Mdse not Securely Sealed/Mdse not pkged as selling unit Mdse not pkged as selling unit
No Fabric care/country origin

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: US Production

Note: Macy's partially paid then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____