

Chargeback Credit Memo Request Form

Date: 4/23/2019 Chargeback Case #: CB1901034

Credit Memo Amount: \$322.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 8876864 Cust. PO #: 12236830

Check #: 204951 Invoice #: _____

AR Ref #: 12142983

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Labeling

Detailed Description: Improperly placed GS1-128 label for E-Commerce shipments.

Investigator: Alex Gonzalez, Mike Wilson, Wendy Yang

Responsible Party: Warehouse-WOD

Note: VALID - It is WOD's first Kohl's shipment and Ping has reminded them about Kohl's label requirement.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____