

# Chargeback Credit Memo Request Form

Date: 10/7/2019 Chargeback Case #: CB1901030

Credit Memo Amount: \$233.93

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4649254-1QVAR 4649257-1QVAR  
4649258-1QVAR Cust. PO #: 6500219R 6485106C 6485098C

Check #: 2200957 Invoice #: \_\_\_\_\_

AR Ref #: 12142947

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by JCP, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_