

# Chargeback Credit Memo Request Form

Date: 4/29/2019 Chargeback Case #: CB1901022

Credit Memo Amount: \$127.51

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS146261330 Cust. PO #: CS146261330

Check #: 2113047 Invoice #: \_\_\_\_\_

AR Ref #: 74005

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: VALID - Since we do not send missing items such as: Shams, Bed Skirts, Sheets, Pillow Cases, Legs, Hardware, or any other Spare Parts, we have no choice but to approve the credit.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_