

Chargeback Credit Memo Request Form

Date: 5/2/2019 Chargeback Case #: CB1901019

Credit Memo Amount: \$232.20

Customer ID: RAYFLAN Customer Name: Raymour & Flanigan

Chargeback Ref #: CMFAC876467 Cust. PO #: _____

Check #: 1170873 Invoice #: CMFAC876467

AR Ref #: 12142959

Chargeback Reason: Damaged merchandise

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Factory Damage

Investigator: Elaine

Responsible Party: US Production

Note: Rayflan never paid us back and it has been over 6 months old.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____