

Chargeback Credit Memo Request Form

Date: 5/13/2019 Chargeback Case #: CB1901013

Credit Memo Amount: \$28.91

Customer ID: BBB48769 Customer Name: Bed Bath and Beyond(48769)

Chargeback Ref #: 4656710 Cust. PO #: DZ3X7LG

Check #: 625622 Invoice #: 4656710

AR Ref #: 12142833

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Not a Compliance Issue

Detailed Description: price diff cb

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: US Production

Note: new price effective since 02102019. Should invoice BBB with new price 16.49.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____