

Chargeback Credit Memo Request Form

Date: 10/30/2019 Chargeback Case #: CB1900996

Credit Memo Amount: \$592.37

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28747635SC Cust. PO #: 6RGTWPFT

Check #: 95677576 Invoice #: 28747635

AR Ref #: 73599

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage Claim for Invoice - 28747635

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____