

# Chargeback Credit Memo Request Form

Date: 10/8/2019 Chargeback Case #: CB1900992

Credit Memo Amount: \$401.87

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28688778SC Cust. PO #: 6R1VSCGS

Check #: 95370764 Invoice #: \_\_\_\_\_

AR Ref #: 73304

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_