

Chargeback Credit Memo Request Form

Date: 11/12/2019 Chargeback Case #: CB1900991

Credit Memo Amount: \$142.80

Customer ID: BLTNCOAT Customer Name: Burlington Coat Factory

Chargeback Ref #: DMQ4656125 Cust. PO #: 6485251

Check #: 9000249511 Invoice #: 4656125

AR Ref #: 12142641

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: shortage-

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by customer, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____