

# Chargeback Credit Memo Request Form

Date: 10/8/2019 Chargeback Case #: CB1900990

Credit Memo Amount: \$734.11

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28669032SC/28669033SC Cust. PO #: 2T1T7USQ/583XIETH

Check #: 95270103 Invoice #: \_\_\_\_\_

AR Ref #: 73294

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_