

Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1900981

Credit Memo Amount: \$10.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3259842-COMP Cust. PO #: 5113113K

Check #: 2200899 Invoice #: _____

AR Ref #: 12142594

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____