

Chargeback Credit Memo Request Form

Date: 4/18/2019 Chargeback Case #: CB1900980

Credit Memo Amount: \$200.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3259853-COMP Cust. PO #: 6560098C 6560106C

Check #: 2200899 Invoice #: _____

AR Ref #: 12142591

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: Content Label Incorrect

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: it has been over 6 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____