

# Chargeback Credit Memo Request Form

Date: 5/14/2019 Chargeback Case #: CB1900974

Credit Memo Amount: \$36.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R657936465SHTG Cust. PO #: 12175326

Check #: 204042 Invoice #: \_\_\_\_\_

AR Ref #: 12142613

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Susan Zhao

Responsible Party: China Production

Note: BELOW \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_