

# Chargeback Credit Memo Request Form

Date: 6/28/2019 Chargeback Case #: CB1900972

Credit Memo Amount: \$1,960.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 8856647-8856951 Cust. PO #: 12123367

Check #: 204042 Invoice #: \_\_\_\_\_

AR Ref #: 12142660

Chargeback Reason: Compliance Violation-Truck-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Failure to have Landed containers for non-sets released and available for pickup by PO start ship date

Investigator: Jeanne Zeng,Yao Jichun,Ying Yaping

Responsible Party: China Logistic

Note: VALID PER ANNA/JEANNE: USD 1800, PO#12123367 -- Failure to have Landed containers for non-sets released and available for pickup by PO start ship date. USD 160, PO#12123379 : —detention For PO#12123367, related shipment was arrived at LA port on 1/4, Berthing time at terminal: 2019/01/05. Due to port congestion in January, the containers cannot be fully available at the start ship date 1/7. And Kohl's cannot waive the chargeback, so we have to accept

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_