

# Chargeback Credit Memo Request Form

Date: 4/24/2019 Chargeback Case #: CB1900971

Credit Memo Amount: \$154.00

Customer ID: KOHLAPL Customer Name: Kohl's Store (APL)

Chargeback Ref #: 8870955 Cust. PO #: 12279016

Check #: 204042 Invoice #: \_\_\_\_\_

AR Ref #: 12142664

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Compliance-Labeling

Detailed Description: Improperly placed GS1-128 label for E-Commerce shipments.

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: Validated, one carton labeling wrong location

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_