

# Chargeback Credit Memo Request Form

Date: 4/18/2019 Chargeback Case #: CB1900964

Credit Memo Amount: \$7.30

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS157530499 Cust. PO #: CS157530499

Check #: 2105124 Invoice #: \_\_\_\_\_

AR Ref #: 73625

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Not a Compliance Issue

Detailed Description: Tried and True Overcharge

Investigator: April Huang,Sherry Curry

Responsible Party: US Production

Note: valid, approved by Roger and Hellen -This is a new program for Wayfair to generate reviews. Wayfair is going to provide free orders on items that we approved up to a approved quantity. The cost of the item and shipping will come back to JLA as a credit memo

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_