

Chargeback Credit Memo Request Form

Date: 4/17/2019 Chargeback Case #: CB1900944

Credit Memo Amount: \$125.07

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS152661350/CS152993216 Cust. PO #: CS152661350/CS152993216

Check #: 2100073 Invoice #: _____

AR Ref #: 73324

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: April Huang

Responsible Party: Dot.com-Livermore

Note: Dispute denied - Wayfair claimed that customer received incorrect items and mis-ship is not covered in DA - We've attempted to re-challenge and request payback over 6 months but unsuccessful. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____