

Chargeback Credit Memo Request Form

Date: 4/19/2019 Chargeback Case #: CB1900939

Credit Memo Amount: \$4,711.64

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS149223817-CS152758123 Cust. PO #: see attached

Check #: 2089670 Invoice #: _____

AR Ref #: 73425

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: Per Ping, these are valid VALID - Approved credit recovery as system shows no trailer number and approved credit recovery as we do not have replacement parts

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____