

# Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1900934

Credit Memo Amount: \$1,058.43

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS148718029-CS151870516 Cust. PO #: see attached

Check #: 2089670 Invoice #: \_\_\_\_\_

AR Ref #: 73419

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Dispute denied by Wayfair, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_