

Chargeback Credit Memo Request Form

Date: 4/17/2019 Chargeback Case #: CB1900933

Credit Memo Amount: \$1,427.25

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS148798753-CS152220423 Cust. PO #: see attached

Check #: 2089670 Invoice #: _____

AR Ref #: 73419

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang, Sherry Curry

Responsible Party: 3rd-FEDEX

Note: valid short ship - We cannot provide documentation but we can confirm this item was physically loaded onto trailer and shipped complete out of warehouse. Unfortunately we have no information as to why FedEx did not scan or deliver. This is a carrier issue where Wayfair will not approve our dispute.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____