

# Chargeback Credit Memo Request Form

Date: 4/17/2019 Chargeback Case #: CB1900931

Credit Memo Amount: \$297.34

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS148845425-CS154095672 Cust. PO #: see attached

Check #: 2089670 Invoice #: \_\_\_\_\_

AR Ref #: 73421

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: Mis Information  
Mis-shipped

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - Mis-ship, customer received wrong item.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_