

# Chargeback Credit Memo Request Form

Date: 5/8/2019 Chargeback Case #: CB1900925

Credit Memo Amount: \$1,500.00

Customer ID: BLK Customer Name: Belk Stores

Chargeback Ref #: C7203196679 C7203196681 Cust. PO #: 5598081 5591338 5590812 5565527  
C7203195015 C7203195003 5573436 5545212 35

Check #: A100831 Invoice #: \_\_\_\_\_

AR Ref #: 12142266

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Routing/Carrier

Detailed Description: Routing request received after 8:30am, 2 business days prior to requested shipdate

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV

Note: valid as SV2 did not route on time

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_