

Chargeback Credit Memo Request Form

Date: 4/24/2019 Chargeback Case #: CB1900916

Credit Memo Amount: \$10.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 1755887 Cust. PO #: _____

Check #: 1759928 Invoice #: _____

AR Ref #: 12142105

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-EDI

Detailed Description: EMUL - 32760 CHARGE FOR DUNS NOT ACCEPTING 820 TRANSMITS

Investigator: Wee Ong

Responsible Party: EDI

Note: 4/24 Reinstate EDI 820 request sent to Macy's

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____