

Chargeback Credit Memo Request Form

Date: 6/27/2019 Chargeback Case #: CB1900915

Credit Memo Amount: \$84.20

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4661653 Cust. PO #: 2632793

Check #: 1759928 Invoice #: _____

AR Ref #: 12142119

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: short payment

Investigator: Alex Gonzalez,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: customer paid us back \$443.60

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____