

Chargeback Credit Memo Request Form

Date: 4/5/2019 Chargeback Case #: CB1900901

Credit Memo Amount: \$12.15

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5579949164_1-DR5600394171_1 Cust. PO #: _____

Check #: 169997 Invoice #: _____

AR Ref #: 61204

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: April Huang

Responsible Party: Dot.com-Livermore

Note: VALID - Due to short ship warehouse error

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____