

Chargeback Credit Memo Request Form

Date: 4/4/2019 Chargeback Case #: CB1900898

Credit Memo Amount: \$218.10

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 135157512 162153612 186611012 Cust. PO #: 1351575 1621536 1866110

Check #: 1755887 Invoice #: 28136620 28004004 28019920

AR Ref #: 72394

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____