

Chargeback Credit Memo Request Form

Date: 10/8/2019 Chargeback Case #: CB1900895

Credit Memo Amount: \$100.00

Customer ID: MACY04 Customer Name: Macy's CFC

Chargeback Ref #: 29052653 Cust. PO #: 9180348

Check #: 1759928 Invoice #: 29052653

AR Ref #: 12142121

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: 89 NO ASN AT TIME OF PROCESSING

Investigator: Wee Ong

Responsible Party: EDI

Note: dispute denied - It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent. we have no other evidence to re-challenge.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____