

# Chargeback Credit Memo Request Form

Date: 4/5/2019 Chargeback Case #: CB1900887

Credit Memo Amount: \$271.46

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5579949164\_1-DR5600394171\_1 Cust. PO #: \_\_\_\_\_

Check #: 169997 Invoice #: \_\_\_\_\_

AR Ref #: 61204

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: RTV

Investigator: April Huang

Responsible Party: Dot.com-Livermore

Note: VALID - customer refused delivery. UPS returned to LDC

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_