

Chargeback Credit Memo Request Form

Date: 4/2/2019 Chargeback Case #: CB1900881

Credit Memo Amount: \$39.62

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1083488121VCBSINV Cust. PO #: _____
1083488186VCBSINV 1083488466VCBS

Check #: 95176666 Invoice #: _____

AR Ref #: 73055

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-EDI

Detailed Description: Unconfirmed PO units, POs: 3, Issues total: 6
ASN Accuracy, POs: 3, Issues total: 4
Carton Content Accuracy, POs: 1, Issues total: 1

Investigator: _____

Responsible Party: E-COM

Note: ASN Accuracy less than \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____