

Chargeback Credit Memo Request Form

Date: 10/8/2019 Chargeback Case #: CB1900880

Credit Memo Amount: \$361.79

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28640038SC 28643523SC Cust. PO #: 55XERIIP 1KNZL4QW

Check #: 95176666 Invoice #: 28640038 28643523

AR Ref #: 73057

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: ss

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____