

Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900878

Credit Memo Amount: \$187.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28633729SC Cust. PO #: 718MQWMC

Check #: 95176666 Invoice #: 28633729

AR Ref #: 73057

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____