

Chargeback Credit Memo Request Form

Date: 4/8/2019 Chargeback Case #: CB1900876

Credit Memo Amount: \$716.40

Customer ID: HOMEGOODS Customer Name: Homegoods Inc.

Chargeback Ref #: CB0000737435 Cust. PO #: 599499

Check #: 1879978 Invoice #: 4547139

AR Ref #: 12141983

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: OVER/SHORT MERCHANDISE STYLES

Investigator: Christine Sun,Jackie He

Responsible Party: Overseas Factory

Note: VALID PER CHRISTINE/JACKIE:
Factory overlooked and mixed the DC when delivered. we will pass to factory as they are currently working on
our apparel program. claim # CHG-190089.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____