

# Chargeback Credit Memo Request Form

Date: 4/2/2019 Chargeback Case #: CB1900873

Credit Memo Amount: \$15.02

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 193141012 690307912 Cust. PO #: 1931410 6903079

Check #: 1755887 Invoice #: 28581651 28518448

AR Ref #: 72394

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_