

Chargeback Credit Memo Request Form

Date: 4/11/2019 Chargeback Case #: CB1900864

Credit Memo Amount: \$70.75

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4627069-1QVAR 4627071-1QVAR Cust. PO #: 6447122R 6431910C

Check #: 2200847 Invoice #: _____

AR Ref #: 12141850 12141852

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____