

Chargeback Credit Memo Request Form

Date: 4/2/2019 Chargeback Case #: CB1900857

Credit Memo Amount: \$242.79

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5891244472_1-DR5896683216_1 Cust. PO #: _____

Check #: 202002 Invoice #: _____

AR Ref #: 72813

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: RTV

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____