

Chargeback Credit Memo Request Form

Date: 8/6/2019 Chargeback Case #: CB1900856

Credit Memo Amount: \$366.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 8813806 Cust. PO #: 12236830

Check #: 202002 Invoice #: _____

AR Ref #: 12141784

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Labeling

Detailed Description: Improperly placed GS1-128 label for E-Commerce shipments.

Investigator: Alex Gonzalez,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated based on photographic evidence provided by customer.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____