

Chargeback Credit Memo Request Form

Date: 10/7/2019 Chargeback Case #: CB1900855

Credit Memo Amount: \$243.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 8814464 Cust. PO #: 12124257

Check #: 202002 Invoice #: _____

AR Ref #: 12142661

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Labeling

Detailed Description: unusable GS1-128 label

Investigator: Susan Zhao

Responsible Party: China Production

Note: dispute denied, per Kohl's label were smudged and not scannable

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____