

Chargeback Credit Memo Request Form

Date: 4/12/2019 Chargeback Case #: CB1900854

Credit Memo Amount: \$1,603.83

Customer ID: WALMARTCA Customer Name: Wal-Mart Canada Corp.

Chargeback Ref #: 7000092903 Cust. PO #: _____

Check #: 7593843 Invoice #: _____

AR Ref #: 12886

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Fill Rate

Detailed Description: FY19 OCT FILL RATE FINE

Investigator: Ming Chu (Kelly) Chen

Responsible Party: Business Planning

Note: VALID Per Frank/Kelly - For these items that are validated as trye fill rate, they are due to production,vessel delayed,we kept low safety stock before getting customer Spring 2019 commitment and WMCA increased inventory level. We cannot refute the CB.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____