

Chargeback Credit Memo Request Form

Date: 10/8/2019 Chargeback Case #: CB1900852

Credit Memo Amount: \$307.31

Customer ID: NEBRA Fur Customer Name: Nebraska Furniture Mart (BEDDING)

Chargeback Ref #: 4544150 Cust. PO #: FM597721

Check #: 8280553 Invoice #: 4544150

AR Ref #: 12135879

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: MPS10-374 Short

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: shortage dispute denied - they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____