

# Chargeback Credit Memo Request Form

Date: 10/7/2019 Chargeback Case #: CB1900845

Credit Memo Amount: \$847.66

Customer ID: NEBFUR01 Customer Name: Nebraska Furniture Mart drop ship

Chargeback Ref #: 28928014 Cust. PO #: 60513995

Check #: 8293626 Invoice #: 28928014

AR Ref #: 72714

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: Over Max shipment

Investigator: Stephanie Reed-Lyles

Responsible Party: Dot.com-Savannah

Note: dispute denied, we have no other evidence to re-challenge the freight chargeback as Nebraska furniture claims that our shipment was over-max

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_