

Chargeback Credit Memo Request Form

Date: 4/1/2019 Chargeback Case #: CB1900837

Credit Memo Amount: \$92.34

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 168242712 394190112 Cust. PO #: 1682427 3941901

Check #: 1758104 Invoice #: 168242712 394190112

AR Ref #: 72726

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SDC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____