

Chargeback Credit Memo Request Form

Date: 4/2/2019 Chargeback Case #: CB1900836

Credit Memo Amount: \$378.47

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 106026012 252696212 255418812 Cust. PO #: 1060260 2526962 2554188

Check #: 1758104 Invoice #: 106026012 252696212 255418812

AR Ref #: 72726

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____