

Chargeback Credit Memo Request Form

Date: 4/9/2019 Chargeback Case #: CB1900835

Credit Memo Amount: \$112.46

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 213039012 221999612 350576412 755581012 Cust. PO #: 2130390 2219996 3505764 7555810

Check #: 1758104 Invoice #: 213039012 221999612 350576412 755581012

AR Ref #: 72726

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: VALID - customer refused delivery. UPS returned to LDC

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____