

# Chargeback Credit Memo Request Form

Date: 8/9/2019 Chargeback Case #: CB1900833

Credit Memo Amount: \$18.10

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4641771 Cust. PO #: 3553668

Check #: 1758104 Invoice #: 4641771

AR Ref #: 12141639

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: BELOW \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_