

# Chargeback Credit Memo Request Form

Date: 3/27/2019 Chargeback Case #: CB1900829

Credit Memo Amount: \$332.71

Customer ID: HBC072331 Customer Name: The Bay (v#072331)

Chargeback Ref #: DR838812/995398/995506 VC971864H Cust. PO #: \_\_\_\_\_

Check #: 3947038 13459 18584 Invoice #: \_\_\_\_\_

AR Ref #: 11955 13226 13462

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Fill Rate

Detailed Description: \_\_\_\_\_

Investigator: \_\_\_\_\_

Responsible Party: Canada Office

Note: Per Peter, these charges are valid. We short-shipped these orders and also informed the customer of these shortages, but they refused to adjust the orders.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_