

Chargeback Credit Memo Request Form

Date: 4/10/2019 Chargeback Case #: CB1900826

Credit Memo Amount: \$930.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3233213-COMP Cust. PO #: 12565858

Check #: 2200794 Invoice #: _____

AR Ref #: 12141261

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: Barcode Label Compliance

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV

Note: valid - During printing the barcode did not properly print on the labels. the printing extended beyond be low the barcode.
The issue with the printers has been corrected. OP checks for label inconsistencies prior to sending to the floor.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____