

Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900822

Credit Memo Amount: \$200.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3232817-COMP Cust. PO #: 6447122R 6485106C

Check #: 2200794 Invoice #: _____

AR Ref #: 12141251

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: dispute denied, we have no other evidence to re-challenge a mis-ship

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____