

Chargeback Credit Memo Request Form

Date: 3/28/2019 Chargeback Case #: CB1900808

Credit Memo Amount: \$32.89

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5901873602_1 Cust. PO #: 5901873602

Check #: 201168 Invoice #: _____

AR Ref #: 72529

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: RTV

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - customer refused delivery. UPS returned to WDC

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____