

# Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900804

Credit Memo Amount: \$108.40

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: R634309572SHTG/R920106406SHTG Cust. PO #: 11926341/11926333

Check #: 201168 Invoice #: \_\_\_\_\_

AR Ref #: 12141237

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: Dispute denied by KOHL'S, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_