

# Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900798

Credit Memo Amount: \$164.07

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28538734SC Cust. PO #: 78AEXV2B

Check #: 93788609 Invoice #: 28538734

AR Ref #: 72439

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Joe Lin,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_